

## CH485: PSYCHOLOGY IN INDUSTRY

**CREDITS = 4 (L = 4, T=0, P = 0)**

1. **PSYCHOLOGY IN INDUSTRIES:** Causation in behavior, Attitude. Frustration. Morale and group processes. Causes of stress, duration and intensity of stress. Stress and job performance, stress threshold, personality and stress. Stress management. 15 Hours
2. **SUPERVISORY AND EXECUTIVE LEADERSHIP:** Individual differences. Proficiency personality and pro-social behaviour, situational factors affecting pro-social behaviour. Recipient interactions. Types of conflicts and their resolutions. 15 Hours
3. **PSYCHOLOGICAL TESTS:** Design of jobs. Industrial training. Motivation. Fatigue. 5 Hours
4. **WORKING ENVIRONMENT AND SAFETY:** Labour turnover. 3 Hours
5. **COUNSELLING AND INTERVIEWING:** Job Contacts. 2 Hours
6. Transactional analysis. 1 Hours

### REFERENCE BOOKS

Title: Psychology in industry  
Author: N.R.F.Maier  
Publisher: Oxford and I B H Publishing Co.

Title: Industrial Psychology  
Author: T.W.Harwell  
Publisher: Oxford and I B H Publishing Co.

Title: Human Behaviour at work, 8<sup>th</sup> Edition  
Author: Keith Davis & John. W.Newsyrom  
Publisher: McGraw Hill

Title: Human Relations in Organizations  
Author: V.O.Jenks  
Publisher: Haper & Row (1990)

Title: Industrial Psychology  
Author: M.L.Blum, J.C.Naylor  
Publisher: CBS Publishers